



Credit Card Security Incident Response Plan

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in
and

(VISA, AmEx, Discover & JCB)

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Db rchh
hchh

Dchh (309)677-3041 hchh@uiuc.edu

Dchhchh

hchh(309)677-2962 hchh@uiuc.edu

SAh

hchh (309)677-2336 hchh@uiuc.edu

Right to

1. Control
2. Access
3. Information
4. If it is not possible to delete the data, the controller shall inform the data subject of the reasons for not deleting the data.

IT Security Incident Response Procedures

The purpose of these procedures is to ensure that the organization is able to respond to IT security incidents in a timely and effective manner. The procedures are designed to minimize the impact of an incident and to restore normal operations as quickly as possible. The procedures are based on the principles of the NIST Cybersecurity Framework and the ISO 27001 standard.

Incident Response

1. Identification
2. Containment
3. Assessment
4. Communication
5. Eradication (SAB .)
6. Recovery
7. After Action Review

The credit card companies have individually specific requirements the Response Team must address in reporting suspected or confirmed breaches of cardholder data. See Appendix A for these requirements.

APPENDIX A

MasterCard Specific Steps:

I f a n s t r u c t i o n s
i n M S E n

s y n o p s e

- I n t r o d u c t i o n
- I n t r o d u c t i o n
- I n t r o d u c t i o n

M S E n
i n I n t r o d u c t i o n M S E n
I n t r o d u c t i o n

- b y - s y n o p s e

SECRET

1. I n t r o d u c t i o n

O p e n s o u r c e
I n t r o d u c t i o n
I n t r o d u c t i o n

. 6

- D o c u m e n t (i e , t e c h n i c a l)
- D o c u m e n t (i e , t e c h n i c a l)
- D o c u m e n t (i e , t e c h n i c a l)
- D o c u m e n t (i e , t e c h n i c a l)
- I n t r o d u c t i o n (S D) o b s
- B

2. A b o u t

- I n t r o d u c t i o n
- I n t r o d u c t i o n
- I n t r o d u c t i o n
- M S E n rlk@im i n t r o d u c t i o n
- I n t r o d u c t i o n I n t r o d u c t i o n M S E n

3. I n t r o d u c t i o n M S E n I n t r o d u c t i o n rlk@im i n t r o d u c t i o n

b C p a

- A b o u t M S E n . I t i s
i n t r o d u c t i o n M S E n
i n t r o d u c t i o n M S E n
i n t r o d u c t i o n

4. ~~RCR~~

- ~~Alles~~

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- ~~I 1999~~
- ~~II 1999~~
- ~~III 1999~~
- ~~IV 1999~~
- ~~V 1999~~

~~ffCh~~ ~~H~~

Find

Find
24

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Find

1. Find

- a. N a k f y b d p h s
- b. f
- c. A t n
- d. f
- e. C h
- f. C h
- g. C V
- h. f d
- i. A y

2. f h

- a. f
- b. I f
- c. f
- d. f f f f f f f f
- e. p s d p f s a N
- f. f
- e. f

3. C h h C V, f d t n
s y h p (eg h o b o
h h h h h h h h
h)

4. I f p f j r k

5. f h f f f f f f
f f

6. f y f f f

Discover Card Specific Steps

1.

Escalation Members (VP Level of Management)

Escalation – First Level

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C
C
D
E
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B
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P
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y
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Escalation Member Notification List

Incident Response Team Members

Title	Member	OfficePhone	Alternative Number	E-mail
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Db rff s Lin

